Apply for Automated E-Gate Service
No Lines
VIP Immigration Service

2 Minutes to Apply, 12 Seconds to Pass Immigration

One Scan to Read Info

National Immigration Agency, Ministry of the Interior
Service Information: +886-3-3985010, ext. 7401~7405
http://www.immigration.gov.tw
Main Service Counters
Taoyuan International Airport
Terminal 1:
Departures Service Counter: +886-3-2735081
Terminal 2:
Departures Service Counter: +886-3-2735086

Tourism Bureau Service Counter
Terminal 1:
Arrivals Hall Service Counter: +886-3-3982194
Terminal 2:
Arrivals Hall Service Counter: +886-3-3983341
**Arrivals Information**

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### Mandatory Documents

- **Taiwanese Travelers**: Passport, Disembarkation Card (not required for those with household registration in Taiwan)
- **Foreign Travelers**: Passport, Visa, Onward Journey Ticket, Disembarkation Card

### Quarantine

Travelers proceeding to the fever screening station must remove their hat to facilitate infrared body temperature detection.

Those suspected of health abnormalities must undergo quarantine measures in accordance with immigration quarantine regulations in Taiwan.

**Centers for Disease Control, Ministry of Health and Welfare:**

Advice hotline: 1922
Service Information: Terminal 1, +886-3-3982584
Terminal 2, +886-3-3983395


### Immigration Mandatory Documents

- **Taiwanese Travelers**: Passport, Disembarkation Card (not required for those with household registration in Taiwan)
- **Foreign Travelers**: Passport, Visa, Onward Journey Ticket, Disembarkation Card
- **Automated e-Gate**

  First time applicants must bring their passport and either their ROC ID card, NHI card, or driver’s license to an e-Gate Registration Counter located in the arrivals or departures areas of Terminals 1 or 2.

  Eligibility: Taiwanese nationals with household registration in Taiwan and foreign nationals with ID granting permanent residence and multiple re-entry. Must be at least 14 years old and 140 cm in height and cannot be subject to any travel restrictions.

  Required Documents:

  - **Taiwanese travelers**
    - Passport or Kinmen-Matsu ID, national ID card (health card, driver’s license)
    - Kinmen-Matsu ID can only be used at Kinmen Shuitou Port
  - **Foreign travelers**
    - Passport, Alien Resident Certificate (diplomat ID, Employment PASS Card)
    - For more detailed information, check the National Immigration Agency (NIA) website.

**National Immigration Agency, Ministry of the Interior**

Service Information: +886-3-3985010, ext. 7401–7405
http://www.immigration.gov.tw

### E-Gate Enrollment Counters

<table>
<thead>
<tr>
<th>Place</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Terminal 1, Taoyuan Airport</td>
<td>07:00-22:00</td>
<td>At the NIA counter beside Counter 12 of the Departure Hall</td>
</tr>
<tr>
<td></td>
<td>1000-23:00</td>
<td>ID inspection area of Arrival Hall</td>
</tr>
<tr>
<td>Terminal 2, Taoyuan Airport</td>
<td>07:00-22:00</td>
<td>At the NIA counter in front of Counter 15 of the Departure Hall</td>
</tr>
<tr>
<td></td>
<td>1000-23:00</td>
<td>ID inspection area of Arrival Hall</td>
</tr>
<tr>
<td>Songshan Airport</td>
<td>08:00-18:00</td>
<td>1F, Departure Hall, Terminal 1</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ID inspection area of the arrivals and departures areas (hours based on flight times)</td>
</tr>
<tr>
<td>Taichung Airport</td>
<td>07:00-18:00</td>
<td>ID inspection area of Departure Hall</td>
</tr>
<tr>
<td></td>
<td>09:00-20:00</td>
<td>ID inspection area of Arrival Hall</td>
</tr>
<tr>
<td>Kaohsiung Airport</td>
<td>07:00-17:00</td>
<td>ID inspection area of Departure Hall</td>
</tr>
<tr>
<td></td>
<td>12:00-22:00</td>
<td>ID inspection area of Arrival Hall</td>
</tr>
<tr>
<td></td>
<td>05:15-17:00</td>
<td>1F Lobby Service Counter</td>
</tr>
<tr>
<td>Kinmen Shuitou Port</td>
<td>Port Opening</td>
<td>ID inspection areas for arrivals, departures (hours based on ship times)</td>
</tr>
<tr>
<td>NIA Service Stations</td>
<td>Monday-Friday, 08:00-17:00</td>
<td>Citizens can directly apply for e-Gate services after receiving their passport from the Bureau of Consular Affairs</td>
</tr>
</tbody>
</table>

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**Baggage Claim**

After passing through immigration, travelers should proceed to the baggage claim area to pick up their baggage.

**Bonded Baggage (24H)**

This airport provides bonded luggage service. Luggage that travelers do not wish to take through customs may be deposited at the bonded luggage counter for collection on departure.

Service Information: Terminal 1, +886-3-3982326
Terminal 2, +886-3-3983369

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**Customs Inspection**

After claiming baggage, travelers whose baggage does not exceed duty free limitations and who are not carrying controlled or prohibited items or items with import restrictions should proceed to the counter labeled “Nothing to Declare” (green). Other travelers should proceed to the counter labeled “Goods to Declare” (red) to undergo customs procedures.

**Import Restrictions**

- Items not on the List of Commodities Subject to Import and Export Restrictions, that maximum value US$20,000
- Items to a value exceeding the above allowance, and items on the List of Commodities Subject to Import and Export Restrictions, that have an import license must be presented.

* For more detailed information, check the Taipei Customs, Customs Administration, Ministry of Finance website.

Taipei Customs, Customs Administration, Ministry of Finance
Service Information: Terminal 1, +886-3-3982307
Terminal 2, +886-3-3983386
http://taipei.customs.gov.tw

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**Animal & Plant Quarantine**

Travelers are strictly prohibited from entering with fresh fruits or vegetables along with other unauthorized animal or plant products. Anyone carrying these products must complete quarantine procedures at the Animal & Plant Quarantine counter.

Bureau of Animal and Plant Health Inspection and Quarantine, Council of Agriculture, Executive Yuan
Service Information: Terminal 1, +886-3-3982268
Terminal 2, +886-3-3983371

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**Hotel Information Counter**

Provides reservation services and traveler information for hotels near the airport and within the city.

Terminal 1: North Side of Arrivals Hall.
Terminal 2: South Side of Arrivals Hall.

**Airport Hotel (Novotel Hotel)**

Novotel Hotel, Taipei Taoyuan International Airport, is about five minutes drive from the airport.
Free shuttle bus pickup locations:
Terminal 1: Platform 1 of the B1 Arrivals Hall bus pickup area.
Terminal 2: Platform 9 of the Arrivals Hall bus pickup area.
Travelers should complete check-in procedures at their respective airline counters two to three hours before flight departure. The latest time to complete check-in procedures prior to departure is based on the regulations of each airline.

**Mandatory Documents**
- **Taiwanese Travelers**: Passport, Plane Ticket
- **Foreign Travelers**: Passport, Plane Ticket, Embarkation Card (only for travelers who changed their passport after entering Taiwan)

**Check-in**
Travelers must present their plane ticket and passport to complete check-in, seat assignment, and baggage check-in.

- **Check Plane**
  Remember to take all documents, boarding passes and baggage tickets. To reduce time in line take advantage of self-check in counters along with airline website and mobile check-in services.
  * For inquiries regarding whether your plane ticket and passport are compatible with these facilities, please contact your airline. Self check-in service is based on individual airline regulations.

- **Baggage Check-in**
  After completing check-in procedures and baggage check-in, ensure that your baggage has passed through X-ray inspection before leaving the counter.
  - Travelers bound for the United States are allowed up to two free pieces of checked baggage, with each piece limited to 23 kg.
  - Travelers bound for countries or regions outside the United States receive a free baggage allowance of up to 30 kg for first class and business class passengers, and 20 kg for economy class passengers.
  - Do not place hazardous materials (e.g., lighters, spare lithium batteries, flammable liquids, etc.) in checked baggage.
  * Free baggage allowance restrictions vary. For more details, check with your airline.

- **Baggage Storage and Packing**
  Baggage storage, delivery, packing, home retrieval, and home delivery services are provided at the Baggage Service Counters in Terminals 1 and 2.
  Service Hours: 06:00~23:30
  - **Terminal 1**: North Side of 1F Departures Hall +886-3-2631138
    South Side of 1F Arrivals Hall +886-3-2639972
  - **Terminal 2**: South Side of 1F Arrivals Hall +886-3-2639372
    South Side of 3F Departures Hall +886-3-2631521

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**Customs Declare & VAT Refund**
- Foreign travelers who make purchases of at least NT$3,000 on the same day from the same Tax Refund Shopping (TRS)-posted store are eligible for a VAT refund. To claim the refund, they must take the goods out of the country within 30 days of purchase and apply at the customs service desk at their port of departure.
- If the store has posted that it is qualified to conduct Authorized Cash Tax Refunds - TRS, and the customer’s same-day accumulated tax refund is NT$1,000 or less (equivalent to purchases of taxable goods amounting to approximately NT$21,000 or less), then the customer can apply for a refund at the store.
- For any inquiries regarding departure customs declaration procedures or items carried as luggage, please contact the customs service counter.
  * For more detailed information, check the Taipei Customs, Customs Administration, Ministry of Finance website.

**Customs Declare & VAT Refund Service Counter (24H)**
Service Information: Terminal 1, +886-3-3982308
Terminal 2, +886-3-3983401
Service Location: 1F Departures Hall, Terminal 1; 2F Gift Boulevard, Terminal 2

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**Insurance Services**
Terminal 1: 3F Departures Hall
Terminal 2: 3F Departures Hall
Service Hours: 05:00~22:30

**Currency Exchange**
Terminal 1: B1 Food Court, 1F Arrivals and Departures Halls and Baggage Process Center, 2F Arrivals Hall, 3F Departures Hall
Terminal 2: B2 Food Court, 1F Arrivals Hall and Baggage Process Center, 2F Arrivals Hall, 3F Departures Hall
**Security Check**

Before passing through the metal detector, travelers should remove all metal objects and send them through the X-ray machine with their carry-on baggage.

- **Carry-on Baggage Regulations:** Liquid, gel or aerosols carried on or placed in carry-on baggage must be held in containers not exceeding 100 ml each. These containers should be placed in a resealable, transparent plastic bag no more than 1 liter in volume.
- Each traveler is limited to one aforementioned plastic bag. Travelers must remove the bag from their carry-on baggage in the inspection line and place it in the plastic basket for visual and X-ray inspection.
- Travelers carrying baby food/breast milk or other liquids, gels or aerosols necessary for diabetic treatment or other medical purposes should notify the airline in advance and declare the items to security inspectors in the security lines. Upon obtaining approval, these items may be excluded from the aforementioned limitations.
- Departing or transit travelers may carry liquids, gels or aerosols purchased at airport control zones or onboard previous flights. However, the items must be packaged and sealed in plastic bags showing valid proof of purchase.
- **Non-solids** which do not meet the regulations above may only be placed within checked baggage.
  * Carry-on bag dimensions are limited to 56 x 36 x 23 cm.
  * Aforementioned regulations can vary based on destination and airline. Travelers should check with their airline for more detailed information.

Service Information: Terminal 1, +886-3-3982433
Terminal 2, +886-3-3981832

**Immigration & Boarding**

After passing through the security check, travelers need the following documents for immigration.

- **Taiwanese Travelers:** Passport, Boarding Pass
- **Foreign Travelers:** Passport, Visa, Boarding Pass, Embarkation Card (only for travelers who changed their passport after entering Taiwan)

Service Information: +886-3-3985010, ext. 7401–7405

© Automated e-Gate

First time applicants must bring their passport and either their ROC ID card, NHI card, or driver’s license to an e-Gate Registration Counter located in the arrivals or departures areas of Terminals 1 or 2.

Eligibility: Taiwanese nationals with household registration in Taiwan and foreign nationals with ID granting permanent residence and multiple re-entry. Must be at least 14 years old and 140 cm in height and cannot be subject to any travel restrictions.

Required Documents:
- **Taiwanese travelers**
  - Passport or Kinmen-Matsu ID, national ID card (health card, driver’s license)
  - Kinmen-Matsu ID can only be used at Kinmen Shuitou Port
- **Foreign travelers**
  - Passport, Alien Resident Certificate (diplomat ID, Employment PASS Card)
  - For more detailed information, check the National Immigration Agency (NIA) website.

National Immigration Agency, Ministry of the Interior
Service Information: +886-3-3985010, ext. 7401–7405
http://www.immigration.gov.tw

- After passing through the carry-on luggage security control, passengers are free to use the departure lounge facilities and shop in the duty-free stores, but please be at your boarding gate no later than 40 minutes before your flight departure time.
### TERMINAL 1

<table>
<thead>
<tr>
<th>Code</th>
<th>Airline</th>
</tr>
</thead>
<tbody>
<tr>
<td>CI</td>
<td>China Airlines</td>
</tr>
<tr>
<td>MH</td>
<td>Malaysia Airlines</td>
</tr>
<tr>
<td>PR</td>
<td>Philippine Airlines</td>
</tr>
<tr>
<td>VN</td>
<td>Vietnam Airlines</td>
</tr>
<tr>
<td>KE</td>
<td>Korean Air</td>
</tr>
<tr>
<td>3K</td>
<td>Jetstar</td>
</tr>
<tr>
<td>GE</td>
<td>TransAsia Airways</td>
</tr>
<tr>
<td>TG</td>
<td>Thai Airways</td>
</tr>
<tr>
<td>5J</td>
<td>Cebu Pacific Air</td>
</tr>
<tr>
<td>3U</td>
<td>Sichuan Airlines</td>
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<tr>
<td>CX</td>
<td>Cathay Pacific</td>
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<tr>
<td>KA</td>
<td>Dragon Airlines</td>
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<tr>
<td>NX</td>
<td>Air Macau</td>
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<tr>
<td>FE</td>
<td>Far Eastern Air Transport</td>
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<td>TZ</td>
<td>Scoot</td>
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<td>9C</td>
<td>Spring Airlines</td>
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<td>EK</td>
<td>Emirates Airlines</td>
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<td>HO</td>
<td>Juneyao Airlines</td>
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<td>MM</td>
<td>Peach Aviation</td>
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<td>JW</td>
<td>Vanilla Air</td>
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<td>XT</td>
<td>Indonesia AirAsia X</td>
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<td>D7</td>
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<td>IT</td>
<td>Tigerair Taiwan</td>
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<td>VJ</td>
<td>VietJet Air</td>
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<td>ZV</td>
<td>V Air</td>
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<td>TW</td>
<td>T’way Air</td>
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<tr>
<td>DG</td>
<td>CEBGO, INC</td>
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<tr>
<td>7C</td>
<td>Jeju Air</td>
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### TERMINAL 2

<table>
<thead>
<tr>
<th>Code</th>
<th>Airline</th>
</tr>
</thead>
<tbody>
<tr>
<td>CI</td>
<td>China Airlines (Flights to USA, Canada, Australia Japan and Mainland China)</td>
</tr>
<tr>
<td>JL</td>
<td>Japan Airlines</td>
</tr>
<tr>
<td>CA</td>
<td>Air China</td>
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<tr>
<td>CZ</td>
<td>China Southern Airlines</td>
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<tr>
<td>MU</td>
<td>China Eastern Airlines</td>
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<tr>
<td>SC</td>
<td>Shandong Airlines</td>
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<tr>
<td>HU</td>
<td>Hainan Airlines</td>
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<td>ZH</td>
<td>Shenzhen Airlines</td>
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<tr>
<td>SQ</td>
<td>Singapore Airlines</td>
</tr>
<tr>
<td>KL</td>
<td>Royal Dutch Airlines</td>
</tr>
<tr>
<td>DL</td>
<td>Delta Air Lines</td>
</tr>
<tr>
<td>AE</td>
<td>Mandarin Airlines (Mainland China Flights)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Code</th>
<th>Airline</th>
</tr>
</thead>
<tbody>
<tr>
<td>BR</td>
<td>Eva Airways</td>
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<td>NH</td>
<td>All Nippon Airways</td>
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<td>OZ</td>
<td>Asiana Airlines</td>
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<tr>
<td>B7</td>
<td>Uni Air</td>
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<td>BX</td>
<td>Air Busan</td>
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<td>HX</td>
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<tr>
<td>UA</td>
<td>United Airlines</td>
</tr>
<tr>
<td>MF</td>
<td>Xiamen Airlines</td>
</tr>
<tr>
<td>TK</td>
<td>Turkish Airlines</td>
</tr>
</tbody>
</table>
**Transportation**

**Car Rental Services**
- South Side of 1F Arrivals Hall, Terminal 1 06:00-00:30
  Telephone: +886-3-3983979
- North Side of 1F Arrivals Hall, Terminal 2 05:00-24:00
  Telephone: +886-3-3983636

**Taxi Service**
- South Side of 1F Arrivals Hall, Terminal 1 00:00-24:00
  Telephone: +886-3-3982832
- South Side of 1F Arrivals Hall, Terminal 2 00:00-24:00
  Telephone: +886-3-3983599

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### Buses to the City

**Terminal 1 Bus Waiting Area: B1 Arrivals Hall**  
**Terminal 2 Bus Waiting Area: 1F Arrivals Hall (Northeast Side)**

<table>
<thead>
<tr>
<th>Destination</th>
<th>Company</th>
<th>Service Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Taipei</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Taipei City</td>
<td>Kuo-Kuang, Free Go, Evergreen, CitiAir Bus</td>
<td>05:25-01:15</td>
</tr>
<tr>
<td>Taipei Main Station</td>
<td>Kuo-Kuang, CitiAir Bus</td>
<td>Note: Kuo-Kuang bus provide round-trip to Taipei Main Station 24 hours service (Additional Departures)</td>
</tr>
<tr>
<td>Songshan Airport</td>
<td>Kuo-Kuang</td>
<td></td>
</tr>
<tr>
<td>Nangang Exhibition Center</td>
<td>Kuo-Kuang</td>
<td></td>
</tr>
<tr>
<td>Taipei City Hall Bus Station</td>
<td>CitiAir Bus</td>
<td></td>
</tr>
<tr>
<td>Banciao / Xindian</td>
<td>CitiAir Bus</td>
<td></td>
</tr>
<tr>
<td>Yuanhua Bus Station</td>
<td>Kamalan Bus</td>
<td>05:30-22:30</td>
</tr>
<tr>
<td>St. Ignatius High School Station</td>
<td>San Chung Bus</td>
<td>06:00-22:00</td>
</tr>
<tr>
<td><strong>Taichung</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kuo-Kuang, Free Go, Ubus</td>
<td>06:00-01:00</td>
<td>Approximate Travel Time: 2 Hours</td>
</tr>
<tr>
<td><strong>Zhongli Bus Station</strong></td>
<td>Ubus</td>
<td>Ubus provide 24 hours service, and the bus time Interval is 30 minutes. Additional Departures: 01:00, 02:00, 03:00. Approximate Travel Time: 30 Minutes</td>
</tr>
<tr>
<td><strong>Taoyuan</strong></td>
<td>Taoyuan Bus</td>
<td>06:35-22:10</td>
</tr>
<tr>
<td>Taoyuan Bus Hotel</td>
<td>Taoyuan: 05:55-21:30</td>
<td>Approximate Travel Time: 40 Minutes</td>
</tr>
<tr>
<td><strong>Zhongli</strong></td>
<td>Taoyuan Bus</td>
<td>07:55-20:15</td>
</tr>
<tr>
<td>Taoyuan Bus Hotel</td>
<td>Taoyuan Airport: 07:55-20:15</td>
<td>Approximate Travel Time: 40 Minutes</td>
</tr>
<tr>
<td><strong>Changhua</strong></td>
<td>HO-HSIN Bus</td>
<td>Northbound 23:00</td>
</tr>
<tr>
<td>Changhua Bus Hotel</td>
<td>Changhua: 07:00-19:25</td>
<td>Approximate Travel Time: 3 Hours</td>
</tr>
</tbody>
</table>

※ The service time Information in this table will depend on airport operation to adjustments, please check the service hours in real time.  
※ **Taoyuan High Speed Rail Shuttle Bus:** 06:20-22:45, Departures every 5-10 minutes, travel time approximately 25 minutes
Driving

Arriving at Airport
- Take National Freeway No. 1 to National Freeway No. 2 ➔ Dayuan Interchange ➔ Taiwan Taoyuan International Airport
- From Dayuan take County Highway 110 ➔ Dayuan Interchange ➔ Taiwan Taoyuan International Airport
- From Provincial Highway No. 4 ➔ Toward Nankan ➔ Taiwan Taoyuan International Airport

Leaving Airport
- Dayuan Interchange ➔ Toward National Freeway No. 1 and Taoyuan Inner Loop Freeway ➔ South Toward Hsinchu, Taichung, Kaohsiung
- Nankan Interchange ➔ Toward National Freeway No. 1 ➔ North Toward Taipei
- Airport Line ➔ Provincial Highway No. 4 ➔ North Toward Tamsui/Guandu via Zhuwei

Parking Lots

Terminal 1 Parking Lots
- Departing Travelers: Use Parking Lot No. 1 (Near the Departure Hall)
- Traveler Pick-up: Use Parking Lot No. 2 (Near the Arrival Hall)
- Service Center: South side of B1, Terminal 1
- Service Number: +886-3-3982160

Terminal 2 Parking Lots
- Group Travelers (Large Vehicles): Use Parking Lot No. 3 (Near the airport control tower)
- Non-group Travelers (Small Vehicles): User Parking Lot No. 4 (Near the entrance of the Departure/Arrival halls)
- Service Center: South side of B1, Terminal 2
- Service Number: +886-3-3931999

Parking Fees
- Large Vehicles: NT$60 for the first hour, NT$40 each additional half hour (daily maximum of NT$980)
- Small Vehicles: NT$30 for the first hour, NT$20 each additional half hour (daily maximum of NT$490)

Terminal Transit

Skytrain
Free Skytrain service between terminals is provided for passengers and workers.

Waiting Areas
Terminal 1: Take the elevator at the south end of the Terminal 1 arrival Hall to the 3F Skytrain waiting area.
Terminal 2: From the 3F of the Departure Hall, take the elevator in the corridor by Counter 18 to the 1F Skytrain waiting area.

Peak Hour Headway: 2-4 minutes (0600-2200)
Off-peak Hour Headway: 4-8 minutes (2200-2400)
Nighttime Service: Service on-demand (travelers press a platform button to call for the Skytrain)

Shuttle Bus
Free shuttle bus service between terminals is provided for use by travelers and airport workers.

Waiting Areas
Terminal 1: South rain shelter area of 1F by shuttle bus signs 6-10
Terminal 2: Southeast side of 1F Arrival Hall beside the shuttle bus sign

Headway
Buses depart every 10-30 minutes depending on flight arrival and departure times
Service Number: +886+3-3838432
**Free Service Facilities**

- **Free Airport Wi-Fi**
  - **T1 T2 All area**

- **Free Computer Service**
  - **T1 Non-restricted Area: B1 food court, 1F departure and arrival hall, 3F departure area**
  - **Restricted Area: 2F Transfer area, 3F departure corridor**
  - **T2 Restricted Area: 3F departure corridor**

- **“Lost Items Search” Online Platform**
  - [Link](http://laf.taoyuan-airport.com/laf/)

- **Islamic, Protestant/Catholic and Buddhist Prayer Rooms**
  - **T1 Restricted Area: Near Gates A4, B3**
  - **T2 Restricted Area: Near Gates C1, D7**

- **Passenger Service Vehicles**
  - **T1 T2 Restricted Area: 2F departures corridor**

- **Bookcrossing Station**
  - **T1 Non-restricted Area: South side of 1F arrival hall (children play area)**
  - **T2 Non-restricted Area: North side of 1F arrival hall**
  - **Restricted Area: Gate C5, Gate D2 of Mind Garden Airport Library**

- **Breastfeeding room**
  - **T1 Non-restricted Area: B1 food court, South side of 1F arrival hall**
  - **Restricted Area: 2F Transfer area, 3F departure corridor**
  - **T2 Non-restricted Area: North side of 1F arrival hall**
  - **Restricted Area: 3F departure corridor**

**Transfer Services and Facilities**

Taoyuan Airport’s readiness to serve is especially apparent among transfer passengers, who can take advantage of special transfer counters then enjoy the shopping, food, massage and beauty services available in the Terminal 1 and 2 departure corridors or relax in the transfer area movie theater and bathing rooms. Whether travelers stop for a long or quick layover, Taoyuan Airport makes them feel right at home.
Leisure and Entertainment

The many leisure facilities and services provided at Taoyuan Airport include free meeting rooms, children’s play areas, massage chairs, reading rooms, cultural galleries, viewing areas, fitness rooms, gaming, and themed waiting lounges. Travelers are welcome to explore items that reveal Taiwan’s rich culture while enjoying its considerate service.

Shopping Area

The airport gathers not only famed brand items from around the world but also some of the most exciting goods found in Taiwan. The meeting of global brand items and Taiwanese specialty products makes Taoyuan Airport a shopping paradise in Asia.

Terminal 1
Non-restricted Area: B1 food court, 1F departure and arrival hall, 3F departure hall
Restricted Area: 2F arrival hall, 3F outside the departure ID inspection area and departure corridor

Terminal 2
Non-restricted Area: 1F arrival hall, 2F Souvenir Avenue
Restricted Area: 2F arrival corridor, 3F international boutique shops, 3F departure corridor

Dining Services

When taking a break from the airport’s cultural delights, travelers can discover why Taiwan is known as a culinary capital of the world. From traditional, home-style dishes to foreign delicacies there is something for everyone. Free Taiwanese snacks are also sometimes offered as a way of spreading word of Taiwan’s culinary culture and generosity.

Terminal 1
Non-restricted Area: B1 food court, 1F arrival hall, 3F departure hall
Restricted Area: 2F Transfer area, 3F arrival and departure hall

Terminal 2
Non-restricted Area: B2 food court, 1F arrival hall, 4F departure food area
Restricted Area: 3F departure corridor, 4F departure food court

Business Center

Huan Yu VIP Terminal
2F Arrival Hall, Terminal 2, Opening Hours 08:00-20:00 (Depends on flight schedule)
Toll-free number (Taiwan only): 0800-268-999
Service number +886-3-3932525#168
http://www.hyvip.com.tw/

The More International Business Center & Premium Lounge
4F Arrival Hall, Terminal 1 and Terminal 2
Service Hours: 06:00~23:30
Service Information: +886-3-3983333
http://www.moregroup.com.tw/
Airport Directory

Taiwan Taoyuan International Airport

Terminal 2 Information Map

1. Beauty Center and Spa
2. Blind Massage Center
3. JL VIP Lounge
4. CI VIP Lounge
5. Mind Garden Airport Library
6. Passenger Service Vehicle
7. Self-Check-in Counters
8. Mobile Tourist Services
9. Insurance Counters
10. Hai Tien Forwarding Counter
11. National Immigration Agency
12. E-gate Enrollment
13. Baggage Service Center
14. Bonded Baggage Claim
15. Official Pass Application Section
16. Airport Library
17. Passenger Service Vehicle
18. Mobile Tourist Services
1. Customs Declare & VAT Refund
2. Convenience Stores
3. Mobile Tourist Services
4. National Immigration Agency
5. Ministry of Foreign Affairs Office of Taoyuan Airport
6. Customer Service Center
7. Duty-Free Shop Service Center
8. Travel Information Service
9. International Health Liaison Center
10. Electronic Stored Value Card Service
11. Car Rental & Limousine
12. Hotel Information
13. Taxi Area
14. Foreign Worker Arrival Service
15. Payment of Customs Duty
16. Baggage Service Center
17. Airline Luggage Service Counter
18. Bonded Baggage Service
19. Supreme Lounge
B1
1. Parking Auto-Pay Station
2. B124 Conference Room
3. Convenience Stores
4. Payment of customs duty
5. B0647 Conference Room

B2
1. Car park 4
2. To 1F Pick-up & Drop-off Area
3. T2 Food Court
4. To 1F Arrivals Hall
5. To 2F Gift Boulevard
6. Baggage handling field

Legend:
- Arrival Area
- Departure Area
- Non-Controlled Area
- Information
- Elevator
- Automated external defibrillator
- ATM
- Bank
- Currency exchange
- Restroom
- Restroom for the disabled
- Restaurant
- Automatic sidewalk